



**American Red Cross**

Greater Los Angeles

Emergency and Disaster Response  
11355 Ohio Avenue  
Los Angeles, CA 90025  
Phone: (310) 445-9900  
Fax: (310) 445-9961  
After Hours: (888) 737-4306  
[www.RedCrossLA.org](http://www.RedCrossLA.org)

## Training Guide

**Group: Mass Care (MC)**  
**Activity: Feeding (FF)**

**Record for \_\_\_\_\_ DSHR # \_\_\_\_\_**

**Definition:** Provide snacks, meals, drinks and water using ERVs or other vehicles on routes within the impacted area or at a fixed location such as a community center.

### Position: Service Associate (SA)

Required Classes	Completed On	Recommended	Completed On
FOM Fulfilling Our Mission (DSGEN200A) 3.5 Hours		DKT Disaster Kitchen Training (replaces MCFS) ARC 3068-30) 16 Hours (2 Day Instruction)	
MC 1 Mass Care: An Overview (ARC-3068-6) 3 Hours			
ERVT Ready, Set, Roll –ERV Training (ARC-3068-4) Part 1: 3 Hours Part 2: Orientation & Road Test (Time depends on number of students and equipment availability)			

***Service Associate to Supervisor promotions approved by Chapter DSHR review panel***

### Position: Supervisor (SV)

Required Classes	Completed On	Recommended	Completed On
All Service Associate Required Classes		On the Job Training-- Admin Tools	
DFS Disaster Frontline Supervisor (DSSSS601A) 3.5 Hours		CEEDS Collaborating to Ensure Effective Service Delivery (ARG-3074-3) 12 Hours	
DFSS			



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Disaster Frontline Supervisor Simulation (DSSSS602A) 3.5 Hours			
LOG1 Logistics: An Overview (ARG-3071-1) 3 Hours			
MC 2 Mass Care – 2 (ARC 3068-2) 3 Hours			
LS Logistics Simulation (ARG-3071-2) 4 Hours			

***Supervisor to Manager promotions pre-approved by Chapter for final approval  
from NHQ***

**Position: Manager (MN)**

Required Classes	Completed On	Recommended	Completed On
All Service Associate and Supervisor Required Classes		On the Job Training-- Admin Tools	
CEESD Collaborating to Ensure Effective Service Delivery (ARG-3074-3) 12 Hours		EOC-L Incident Command Liaison (ARC-3089-5)	
		ESF6 Workshop (DSPSS600W)	

***Manager to Administrator promotions pre-approved by Chapter for final approval  
from NHQ***

**Position: Administrator (AM)**

Required Classes	Completed On	Recommended	Completed On
All Service Associate, Supervisor, and Manager Required Classes		On the Job Training-- Admin Tools	
		FCDOM Fundamentals of Chapter Disaster Operations Management (ARC-3081-30) 12 Hours	

