



Emergency and Disaster Response
Health Services Quarterly Meeting
 July 25, 2009

Attendees: Andrea Gargaro, Nelda Pendon, Terri Lam, Linda Housden, Richard Gerald, Cheri Larson, Doris Gilbert, Mary Chasin
Guests: Ted Housden

Agenda Item	Discussion	Actions	Responsible Party	Follow-Up Action/Date
Welcome and Introductions	Mary Chasin welcomed Chapter members to the meeting and each briefly introduced themselves. Mary also acknowledged several RSVPs who indicated they could not attend today's meeting. ☹️			
Announcements	Updated Response Department Calendars for August and September were included in the meeting packet. Health Services volunteers are encouraged to attend their district meetings and were also invited to join the Client Services Committee. A special note was made regarding the changed meeting schedule for the Client Services Committee (next meeting is August 13 at 6:30pm).	Contact Mary Chasin or Melissa Crews if you would like to attend the Client Services Committee meeting.	HS Volunteers	Prior to August 13 th
Chapter Updates	<p><u>Chapter Strategic Plan</u> – Mary briefly noted the following highlights from the Executive Summary of the Chapter Strategic plan:</p> <ul style="list-style-type: none"> • This is the first time our Chapter has developed a three-year strategic disaster response plan; • Look for a new logo/branding "PrepareLA" which will be utilized to publicize ARCGLA outreach efforts in our community. • There are now more than 1200 disaster volunteers enrolled in DSHR, an increase of approximately 400 this past fiscal year. • Our Chapter assisted more than 800 families during fiscal year 2009. • There will be a local emphasis on forming strategic partnerships with diverse partners that better reflect the communities we serve. • The Chapter's Development Department had a very successful fundraising year and was only slightly under target, even in the face of a declining economy. There will be continued challenges but Health and Safety continues strong and \$1M in grant-funding has already been received for fiscal year 2010. • "One Red Cross" is an integral part of our Chapter's vision for 			

	<p>moving forward and working more collaboratively with community Chapters.</p> <p><u>Recent Incidents/Operations:</u></p> <ul style="list-style-type: none"> • Our Chapter opened an Evacuation Center on 7/7/09 in response to criminal activity in a local neighborhood. Eleven volunteers, including Health Services and DMH, as well as additional staff participated in the response and a second shift was scheduled in case the center remained open longer. • Over forty volunteers participated in the recent T-CEP exercise held on 7/11/09 where our Chapter collaborated by opening a shelter. Four HS and two DMH volunteers participated in the drill. A huge "Thank you" to everyone who participated! <p><u>ID Badges and Health Forms</u> – All HS volunteers are encouraged to update their Health Status Records and make sure they have current ARCGLA photo IDs. No volunteers will be allowed to participate in any ARCGLA activity or respond to an incident without a current Chapter photo ID.</p>	<p>Submit updated health forms to Mary Chasin.</p> <p>Contact Kelly Mulock or Mary Chasin regarding ID badges.</p>		<p>As soon as possible</p>
<p>National Headquarters Update</p>	<p><u>DOC Deployment</u> – Mary talked briefly about her recent two-week DOC DMH deployment to National Headquarters. While there, she was also able to meet NHQ HS personnel and participate in some HS activities.</p> <ul style="list-style-type: none"> • Mary referred to the <u>Message for Red Cross Nursing and Nurses</u> and pointed out that Sharon Stanley, Chief Nurse, is a very dynamic professional who feels that Health Services should be involved in all aspects of the Red Cross. There will be a growing emphasis on partnering ARC with research projects that increase the visibility of Red Cross nursing. • Our Chapter was invited to participate in two DMH pilot projects – one focuses on evaluating the effectiveness of Psychological First Aid in the field and the other involves piloting "Just in Time" training for DMH partners. The PFA pilot evaluates client experience from volunteers who have received PFA training as well as those who have not. More details will be available when the pilot process is finalized. <p><u>New Service Delivery Plan</u> -- Information regarding the updated ARC Service Delivery Plan was included in the meeting packet. The plan's emphasis is on those activities in which the Red Cross has historically excelled, such as Mass Care Shelter/Feeding and Family Services. (See related FAQ attachment.)</p>			

	<ul style="list-style-type: none"> • There is an increasing importance on information, resources and referrals; Client Casework will begin earlier in the shelters and include more intense follow-up with clients. • Information is the most tangible and valuable resource we can provide to clients. • There is no need to duplicate financial services offered by FEMA. • There are no changes in HS or DMH outreach or available resources – HS/DMH budgets are intact. • Financial assistance will continue to be available for local incidents. <p><u>H1N1 Update</u> – NHQ is currently working on updated guidance regarding disaster response during a public health emergency. A brief slide presentation (see attachment) on the status of H1N1 was discussed as well as possible HS-related tasks such as syndromic surveillance and the potential timeframe for vaccine availability and distribution.</p> <ul style="list-style-type: none"> • The CDC and LA County DPH websites offer good information about H1N1. A brief computer “tour” of the CDC H1N1 site was displayed on the EOC screens. 	<p>The CDC and LA County DPH websites are:</p> <p>http://www.cdc.gov/h1n1flu/</p> <p>http://www.publichealth.lacounty.gov/acd/Diseases/Swine_h1n1.htm</p>		
<p>Welcome to the 21st Century: An Electronic Tour of On-Line ARC Resources</p>	<p>The group viewed an electronic computer tour of the following ARC sites:</p> <ul style="list-style-type: none"> • <u>CrossNet</u> – Volunteers who would like access to CrossNet can contact Brandy Welch at welchbr@arcla.org and request a user name and password. CrossNet provides access to all ARC documents, communication, and guidance. • https://crossnet.redcross.org/ • <u>Red Cross Neighborhoods</u> – Red Cross Neighborhoods are accessible to any volunteer or staff who has CrossNet access. Of special interest is the Health Services Neighborhood (specifically utilized for Disaster Services), Staff Health Neighborhood, Nursing Neighborhood (for all lines of business within ARC), and the DMH Neighborhood. • https://neighborhoods.redcross.org/default.aspx • <u>Learning Management System</u> – The Learning Management System (LMS) contains on-line training, including access to ReadyRN, a series of 20 disaster-related self-study modules. (See attachment for more information.) Contact Jennifer Bailey (baileyj@arcla.org) to request an LMS student ID and 			

	<p>password.</p> <ul style="list-style-type: none"> • https://learningctr.redcross.org/elms/pws/portal.do?siteID=05180%5fResponse 			
Updating the Quick Response Bag	<p>The group reviewed a collection of hand outs that are proposed as additions to materials in the district Quick Response Bags. The hand outs include items on proper hand washing, creating and utilizing a diaper changing station, a syndromic surveillance poster, proper cleaning of community-use toys, "Cover Your Cough" poster, and information about safe food handling. The group provided feedback regarding the materials and offered additional ideas. The materials were well received and the group suggested they would be helpful in a shelter or other similar setting.</p>	<p>Mary will create copies of the additional resources and make sure they are added to the Quick Response Bags in each district.</p> <p>Additional ideas or other helpful materials can be forwarded to Mary Chasin for review.</p>	<p>Mary Chasin</p> <p>HS Associates</p>	<p>As soon as possible but before September 15th.</p> <p>ASAP</p>
CEU Presentation	<p>Preparing for Disasters: At Risk, Special Needs, Special Medical Needs, and Functional Needs – What Do These Terms Mean? Mary Chasin presented a discussion regarding at risk and special needs populations in a shelter and provided some history and current thinking regarding differences and similarities in terminology and the variety of populations ARC can safely serve. Also emphasized was the use during registration of the Initial Intake and Assessment Tool to help identify residents with potential medical needs who need further evaluation from Health Services.</p>	<p>Attendees received one contact hour of continuing education for participating in this presentation.</p>		
Open Forum and Next Meeting	<ul style="list-style-type: none"> ☺ The next <u>Client Services Committee</u> meeting is scheduled for Thursday night, August 13th. Meetings are now held on this <u>new day and time</u> – the 2nd Thursday of even months. Volunteers interested in participating on this important Committee are welcome to attend or contact Mary Chasin for more information. ☺ <u>Shelter Trailer Party</u> – There will be a Shelter Trailer Party on Saturday, August 29 (all day!) at West. Over 50 volunteers are expected to participate in the annual cleaning and organizing of the district trailers and we would like to provide a First Aid station to treat any unintended injuries. ☺ <u>The Great California ShakeOut</u> – At 10:15 a.m. on October 15, 2009, millions of Californians will participate in the largest <u>earthquake drill</u> ever! Stay tuned for more information. <p>Please Note This Change of Date: The October HS quarterly meeting date has been changed to Saturday, October 17th (previously scheduled for October 24th).</p>	<p>HS Associates contact Mary Chasin for Committee information.</p> <p>Contact Mary Chasin if you can provide First Aid services on August 29th at the Trailer Shelter Party.</p>	<p>HS Associates</p> <p>HS Associates</p>	<p>ASAP</p> <p>By August 25th</p>